By e-Mail

GOVERNMENT OF ODISHA

REVENUE AND DISASTER MANAGEMENT DEPARTMENT

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RDM-NGE-EXINST-0002-2024 37993 **/R&DM dated** 04 NOV 2024

From

Sri Deoranjan Kumar Singh, IAS

Additional Chief Secretary to Government.

To

All Collectors.

Sub:- Steps to be taken to make the Revenue Field Staff deliver satisfactory public service in a transparent, efficient and time bound manner

Madam/ Sir,

As you know, the duties & responsibilities of the Revenue Inspectors, Assistant Revenue Inspectors & Amins weigh considerable significance in fulfilling the aims & objectives of the State Government so far as revenue administration is concerned. These employees are instrumental in extending services to the public in general & tenants in particular at the cutting edge of the Revenue Administration.

However, it is a matter of serious concern that, the Revenue field staff i.e. RIs, ARIs, Amins are sometimes not performing their duty properly for which a good number of grievance petitions are being received at the Government level regarding this matter.

A large number of allegations are being received from the public that, these field staff are continuing in one place for several years, keeping their

(P.T.O)

reports pending in mutation, conversion cases and not discharging their duties properly and efficiently. They are also being posted in their own Tahasil which is not proper for an impartial administration.

Instructions have already been issued vide GA & PG Department letter No. 27037 dated 24.09.2019 to all Collectors to review the services of staff and take appropriate action for premature retirement of non-performing/poor-performing field staff. You are, therefore, directed to review the status at your level and report to this Department regarding the action taken at your level in the the last 04 years.

The Revenue & DM Department in its letter No. 22801 dated 14.07.2017 directed that to maintain accountable, transparent and proper Administration, all the employees working in a particular office/ seat for more than 03 years need to be transferred. You are, therefore, directed to furnish a report of the staff who have not yet been transferred and continuing in a particular office for more than 03 years.

Besides, you should also take steps to instruct the Tahasildars to review & submit the quantitative achievement figures of all Revenue Field staff & take appropriate corrective and punitive measures to improve the situation & ensure a accountable, transparent, responsible and responsive Revenue Administration in the State.

Yours Sincerely,

04/11/2024

Additional Chief Secretary to Government.

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